



EDUCATION, IMPLEMENTATION AND SUPPORT  
FOR REMOTE AREA SAFETY AND DUTY OF CARE  
PRACTICES GLOBALLY



**R<sup>2</sup>Ri** Remote Area Risk International

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**FIELD WORK**



**MEDIA**



**MARINE/OFF SHORE**



**EDUCATION SECTOR**



**EXPLORATION**



**OUTDOOR ACTIVITY**



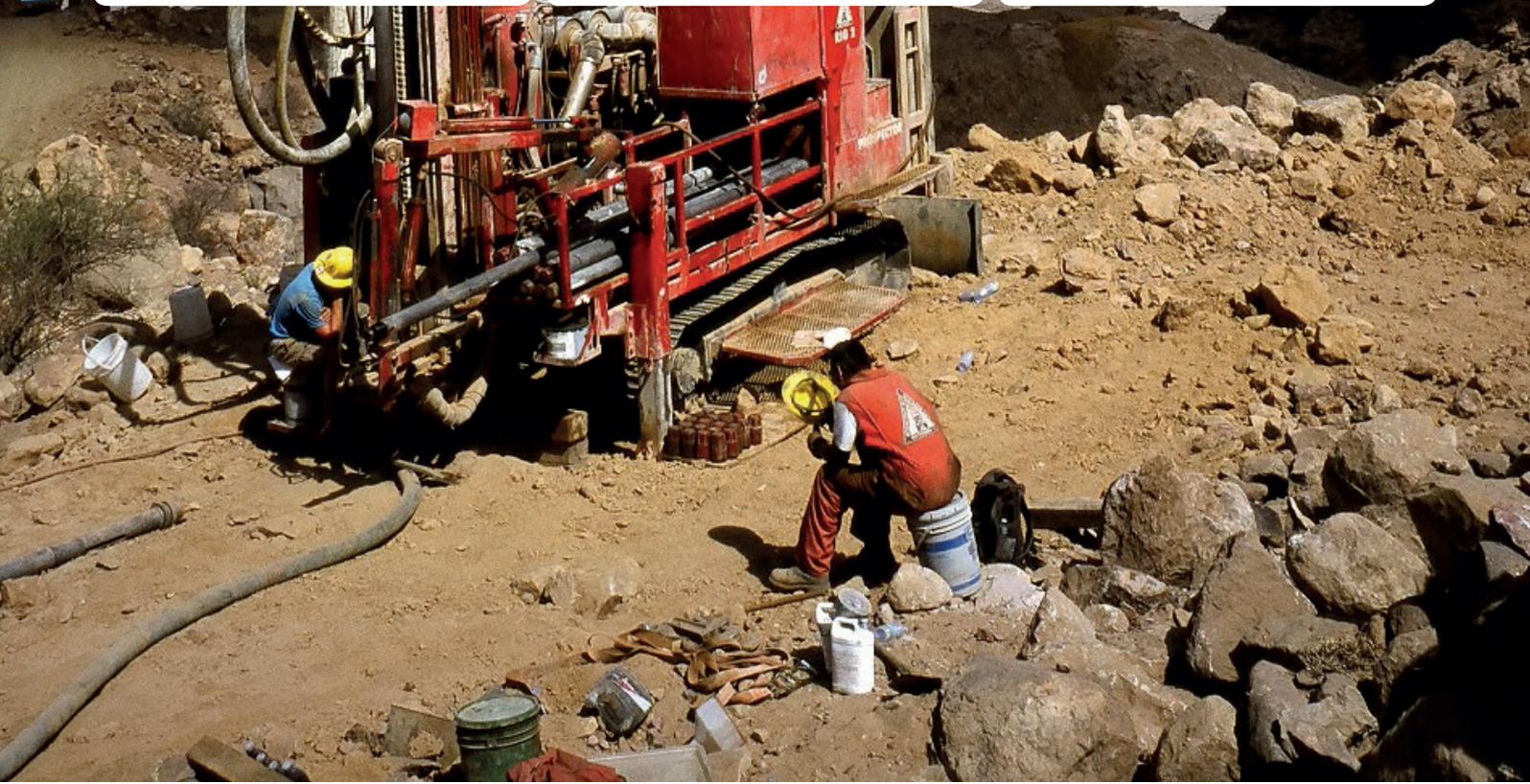
**ADVENTURE TRAVEL**



**NGO/AID**



**SEARCH AND RESCUE**





## **Course Overview for interested potential Delegates. Terms and Conditions of Booking apply.**

**Advanced Wilderness Life Support:** 23,24,25 September 2020.

**Venue:** Plas Y Brenin, The National Mountain Centre, Capel Curig, Snowdonia.

**Time:** Arrive at 08.45 for an 09.00 start each day. A full itinerary will be circulated nearer the course. There will be evening sessions.

**Cost: £650 for accepted bookings made (form sent to us, we accept it and invoice you) by 31.01.20, £695.00 by 31.06.20 and £750.00 thereafter.** Bookings close 01.08.20 There is no VAT chargeable. This includes the licence fee that is paid to AWLS of approximately £200.00 a head, payable to the awarding body, which we have no control over. These courses are run on a not for profit basis.

Lunch and Coffee\* breaks to take place at natural breaks during the course with lunch around 12.30 for 45 minutes – an hour (depending on student collective preferences). Tea and Coffee are included in the price.

Food is not provided. The Bar at PYB does excellent food and there are shops and cafés within a few minute's drive of PYB. We aim to be as inclusive as possible and cater for all options.

Accommodation is not provided. Accommodation is available at PYB at roughly £55.00 a head per night for bed and breakfast (correct at the time of writing – Jan 2020). Camping and Youth hostels are also available locally. Accommodation bookings should be made direct with the accommodation facilities and your contract for accommodation will be with them. We have no involvement in accommodation bookings. Again, we aim to cater for all budgets and make the course as inclusive as possible.

Faculty:

A broad Faculty of operational Remote Area Medics will support the delivery. Faculty details will be circulated nearer the time but will include those drawn from the Faculty Members below:



**What to bring with you:** Lunch, Yourself, a notepad and several pens/pencils, a sense of humour and an enquiring mind! No recording devices permitted. Chatham House Rules apply throughout the course and afterwards to allow students and the tutor to raise questions, issues and interact in a forum where comments will not be attributed to them afterwards.

**Dress:** Outdoor kit that you would wear to operate in a remote area. Be aware that there will be fake blood and moulage used so please bring clothes that you don't mind getting fake blood on. The weather in Snowdonia can be wet and cold - so full waterproofs and warm clothing including hats and gloves. Walking boots/sensible footwear for operating on uneven terrain, head torch, spare head torch, spare batteries, a flask, plastic mug, wash kit, personal meds, evening clothes, wash kit, towel, day pack. Please bring a climbing helmet if you have one.



## About the UK delivered AWLS course



At Remote Area Risk International, we aim to deliver what we believe are the best value, most comprehensive, up to date courses within their categories, with internationally recognised and respected qualifications also being achieved, delivered by experienced, qualified and current individuals who are exceptional educators, whilst also providing comprehensive supporting texts and post course study materials.

Simply put, we aim to deliver core content that is both useful and necessary, rather than teaching content and skills that is unlikely to be of use to you, or better taught as part of additional training.

The course at Plas Y Brenin delivers the AWLS course with additional content.

We begin by addressing relevant safety standards for expeditions and remote area fieldwork, with one of our risk experts (who is on the drafting committee for the relevant British Standard – BS:8848), a consideration of what the statistics say actually occurs in different contexts, expeditions, fieldwork, mountaineering and adventure travel, before launching in to the AWLS course.

The AWLS course is usually run over a fast paced three days. However, we have added additional content and practice.

We provide a hard copy of the AWLS manual on the course (an electronic copy is sent prior to the course) and additional manuals and aide memoires.

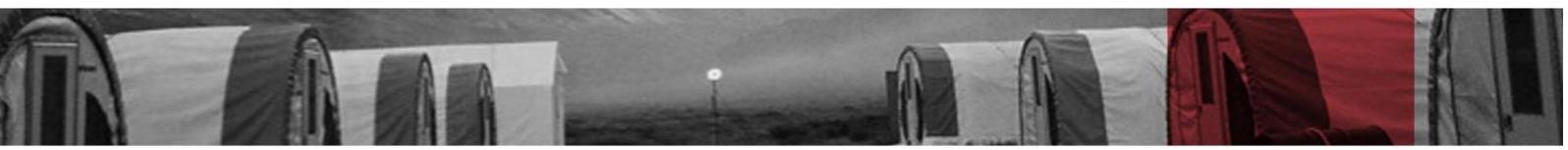
Delegates are taught by experienced remote area and expedition medics – and the experience shines through and attracts positive feedback.

Delegates can also go on to attend our remote area focused [Pre-Hospital Trauma Life Support Course](#) and also our [Off-Site Safety Management Course](#) (for those wanting to broaden their role from medic to a wider leader team and safety role).

Exceptional feedback from previous AWLS delegates:

Delegates loved: “the instructors’ experience”, “the informality and interactivity”, “availability and selection of kit”, “credibility of faculty”, “pre- course support”, “venue and excellent Faculty/organisation”, “really good scenarios to practice”.

“Great instructors, well informed”, “nothing I didn’t like”, “good venue and excellent facilities”, “the content and interaction”, “really good and useful. Would recommend!”, “fantastic outdoor scenarios”, “very good delivery of sessions...I have very much enjoyed the scenarios too”, “excellent day, well organised and delivered ☺. Thanks!”, “(Outdoor) Wilderness scenarios: a highlight of the course”, “Challenging scenarios”, “ great scenarios, great facilitation”, “every subject taught me something new and practical”, “very good course”, “excellent day 3”, “excellent sessions, particularly as practical”, “good clinical scenarios, I liked the distraction by the media personnel”, “good use of anecdotes to put teaching into use”, “really nice and informal, easy to interrupt and ask questions”, “very interactive and interesting day, well organised sessions”, “great final group exercise”, “excellent, well taught and organised first day, looking forward to days 2 and 3”.



Who is the Course for?



Licensed medical professionals should take the AWLS course, thus any one who holds of these degrees: MD, PhD, PA, NP, RN, Paramedic, EMT, current CMT1, Off Shore Medic, also FREC 4 and above. It also includes medical professionals who may not see emergency care or general practice responsibilities on a day to day basis (ie: podiatrist, OBGYN). AWLS graduates include outdoor enthusiasts, expedition participants, US Army, UK and other military medical personnel, wilderness medicine academics, and Wilderness Medical Society Fellowship candidates.

Other, non medical professional categories of delegate may wish to attend our 7 day Wilderness First Responder course, also held at Plas Y Brenin.

How long does the certification last? How do I get re-certified?

An AWLS certification lasts for 4 years from the completion of your course. Due to the changing nature of the Wilderness Medical field and the relatively short time frame of our course, we do not offer a re-certification course. Instead you must retake the AWLS course after four years in order to keep your certification. You will be eligible to earn CME credits at this time.

What opportunities exist in Wilderness Medicine once I have completed AWLS?

We first suggest that you consider membership in the Wilderness Medical Society. You will need to sign up for WMS membership and register as a candidate for Fellowship in the Academy of Wilderness Medicine before you attend the course, if you wish to claim the FAWM credits attributed to attendance on the AWLS course. The WMS offers a fellowship program that will build on the foundation you have established with AWLS and will offer the opportunity to network with other Wilderness Medicine enthusiasts. Visit the WMS website at [www.wms.org](http://www.wms.org)

Data Protection and GDPR:

This is a U.S. Certification and as such, it will be necessary for us to transmit your data outside the UK, EU and EEA – to the USA, where your data will be retained as a course participant and will be used to process your attendance and certification for the course. Please do not apply for a place on the course unless you agree this requirement.





## ABOUT AWLS:

Advanced Wilderness Life Support® is a medical certification course that provides a practical foundation in Wilderness Medicine for medical professionals. The course is usually a 3-day course (we are delivering it with additional content) that teaches patient assessment and treatment guidelines for life support until definitive care or evacuation is available, and trains the provider in methods to manage medical and trauma emergencies and urgencies in the wilderness when evacuation is unavailable or unnecessary. It also teaches techniques and guidelines for evacuation if patient evacuation is necessary and critical. The course is equally divided between didactic lecture and hands-on teaching.

AWLS® was developed at the University of Utah, School of Medicine by a group of medical professionals with many years of Wilderness Medicine experience. Having taught wilderness medicine courses since 1993, Richard Ingebretsen, M.D., Ph.D. created the Advanced Wilderness Life Support course as the first Wilderness Medicine certification. The oversight committee including David Della- Giustina, M.D. and Richard Ingebretsen, M.D., Ph.D. regularly reviews the AWLS curriculum. There are thousands of AWLS certificate holders in many countries and the course is now being taught multiple times each year in many countries.

The AWLS curriculum is accredited by the Wilderness Medical Society, which provides AMA/PRA category 1 approved CME credits. The course is sponsored by the University of Utah, School of Medicine.

### **PRIMARY SUBJECTS –These are the core lectures required for AWLS Certification**

- Animal, Insect, and Arthropod Bites and Stings
- Avalanche
- Dive medicine
- Head, Ear, Eye, Nose, Throat, Skin (HEENTs)
- High Altitude-Related Problems
- Hyperthermia/Hypothermia/Frostbite
- Infectious Diseases (breakout session)
- Lightning
- Medical Kits
- Medical Problems (breakout session)
- Patient Assessment
- Submersion
- Water disinfection
- Wound and Musculoskeletal Injuries Management

### **PRACTICAL CURRICULUM**

The following topics are required presentations prior to conducting the live scenarios in the final practical proficiency session.

- Assessment & scene safety
- C spine management
- Dislocations, fractures, traction, splints
- Hypothermia wraps
- Patient Packaging & Evacuation



## TEACHING FORMAT

The core didactic lectures are generally presented in a classroom setting utilising Power Point lecture presentations and/or in breakout sessions to discuss cases in smaller groups.

The hands-on practical skills sessions are taught in smaller groups (5 to 6 people) in both indoor and outdoor settings near the lecture facility. The collective group will discuss the relevant topic with the lead instructor, then break into smaller groups of 5 to 6 people to discuss additional points or get the details of a patient treatment scenario. The purpose of the hands-on teaching sessions is to allow students to learn from each other as they discuss and practice various wilderness medicine treatments. The objective of the instructor is to facilitate learning, as there will be students in the group that may have extensive hands-on experience in a particular area that they can share with the group. The instructor can then supplement that knowledge as needed.

The final wilderness scenarios are conducted in an outdoor setting, so that each group encounters multiple scenarios. The scenarios require that the student group complete the entire process of assessment and scene safety, treatment, evacuation analysis and actual evacuation (over a short distance) if evacuation is required. There is a learning process in having students participate as victims in at least some of the hands-on teaching and scenarios, so that the students can relate to how it feels to be the patient as well as the provider.

Students are required to show basic proficiency in the practical skills, which is to be assessed by the instructor.

## CERTIFICATION EXAM

To meet the requirements for an AWLS certificate, candidates must take the AWLS written examination and must obtain a minimum score of 70% correct. Upon successful completion of the exam the student will be issued an AWLS certificate that is valid for 4 years from the calendar month in which the course is completed.

## TEXTBOOKS & CERTIFICATES

Course registrants are provided with the digital textbook, Evacuation Guides and, upon successfully meeting assessment criteria, AWLS certificates

## CME CREDITS

The AWLS course is approved for 20.5 hours of category 1 physician credits in the US, which are issued through the Wilderness Medical Society. The credits are AMA approved and are generally accepted by most medical associations.

Students obtaining CME through the WMS are also eligible for WMS Fellowship credits (the **FAWM** program). Physicians should only claim credit commensurate with the extent of their participation in the activity.





Instructors include those drawn from the following Faculty with additional guest lecturers. What they all have in common is that they are all genuine remote area medics with both long standing and recent remote area experience. :

**Rod Jordan FRGS, FAWM, MCoROM :**

Rod is a paramedic lecturer, editor, author, AWLS instructor and Off Shore Medic, PHTLS, AHDR, ITLS and Difficult Airways instructor with Travel Health, Expedition Medicine and Tropical Disease experience and training. He has years of experience training individuals and teams in medicine in Remote Areas.

Rod was one of the editors for the new UK localised Edition of the 9<sup>th</sup> Edition Pre-Hospital Trauma Life Support course, where he edited a number of remote area related subjects. He is a Fellow in the Academy of Wilderness Medicine and a Fellow of the Royal Geographical Society.

**Operational Medical deployments:**

Algeria/Afghanistan/Bosnia/Croatia/Guatemala/Iraq/  
Kenya/Kurdistan/Guyana/Belize/Somalia/India (West Bengal & Assam)/Malta

**Media Experience:** Experience of providing both primary and trauma health care support to media projects in a variety of settings. Clients have included both BBC and commercial sector companies (documentary/light entertainment/ marketing). Safety & Medical provider to Icon Films India (West Bengal & Assam) November '09 (inc. A1 camera operation & stills provision); Tigress/Discovery (UK) Guyana & Belize May/June/July '12.

**Dr. Hannah E. FAWM DTM&H FRGS**

Hannah is a Doctor with a background in Emergency Medicine and anaesthesia - and is now a GP in Scotland. Hannah regularly provides medical cover for endurance events and expeditions around the UK and the world.

Hannah is a Faculty Member for Remote Area Risk International where she teaches Advanced Wilderness Life Support (for those medically qualified) and Wilderness First Responder (for non-medics) courses.

Fellow in the Academy of Wilderness Medicine, Diploma in Tropical Medicine and Hygiene and working towards a Masters in Global Health and Infectious Disease. In 2018, Hannah completed her Diploma in Remote and Offshore Medicine - RCS (Edin).

Fellow of the Royal Geographic Society.

PADI Master Scuba Diver qualification and studying for the PADI Divemaster qualification.





## Dr. Peter B, MBChB, FRGS, DiMM

**Prior to becoming a Doctor, with a particular interest in Pre Hospital Medicine, Expedition Medicine and prior to training to become an Anaesthetist, Peter was an outdoor instructor operating from an outdoor activity centre based on an island off western Scotland - specialisms included Survival training. Peter has recently returned from a year with the British Antarctic Survey where he was station medic on South Georgia, a stone's throw from Antarctica. In preparation for deployment he spent an intensive 6 months undertaking remote area medical training with the British Antarctic Survey Medical Unit - probably the most thorough remote area medical training course in the world. Qualified Mountain Leader and avid traveller (with experience of Jungle, Desert, Mountain and Arctic environments). Peter has worked as an expedition leader, including taking clients to Everest basecamp. His later, personal, ascent of Everest took him to within 500m of the peak when he decided to halt the ascent due to a health issue relating to one of the Sherpas and, to his credit, prioritised the safe return of the guide.**

Since beginning training as a Doctor, Peter has continued with his passion for the outdoors, re-establishing the wilderness medical society at this university, being one of the founders of the Student Wilderness Medicine Society UK and, after qualifying, completing the Diploma in Mountain Medicine.

Peter is also a cave diver, dive medic with hyperbaric experience, extreme event medic and avid traveller who has spent time working at Liverpool School of Tropical Medicine on research audit projects including poster projects on travellers Diarrhoea and Ciprofloxacin use, written and published in conjunction with co authors, Dr. Lisa Ford and Professor David Laloo, as well as Malaria related projects. He has also completed the LSTM Travel Health and Expedition Medicine course which Doctors and Nurses complete to run travel health clinics.

He has also trained with and operated as Team Doctor for a Search And Rescue team, expedition medic for an Arctic Circle expedition and provided remote area medical support for expeditions to both Poles. Peter has also spent time working in South Africa in a busy ER department where he had experience of treating burns, trauma and gunshot wounds in an Emergency Room context.

Peter is currently studying for a Masters Degree in Global and Remote Healthcare.

He has completed the Royal Geographical Society Off Site Safety Management qualification.

**Tim Berrow:**

Experienced and highly skilled HCPC registered Operating Department Practitioner, Remote Area Medic, Clinical Educator and SC cleared Combat Medical Technician with extensive experience of working in remote and challenging environments.

During the last 11 years I have been fortunate enough to work in a number of remote regions around the globe, including; Kurdistan, Norway, Denmark, Poland, Jordan, India, Himalayas, Patagonia, Guyana, Kenya, Uganda, Algeria, Malta, Germany and Tunisia.

During this time, I have had the opportunity to undertake a diverse range of roles and responsibilities, including; audit of local national healthcare facilities, consulting on medical equipment and supply chain management, conducting medical emergency response planning and implementation, managing teams of healthcare professionals and providing expert medical care in often difficult and challenging situations with limited top side support. I have special interests in the following clinical areas; airway management, respiratory trauma, prolonged field care, battlefield trauma and special circumstances.

**Dr. Suzy S FAWM DiMM FIMC**

A Fellow in the Academy of Wilderness Medicine, Suzy is a Pre Hospital Emergency Medicine Consultant who spends part of her week on Helimed operations and part in Hospital. If this wasn't exciting enough, Suzy has worked at Everest ER, is one of the founders of the Nepal Diploma in Mountain Medicine and is involved in the British Mountain Medicine Society.

Suzy has had numerous expedition related medical papers published, ranging from anaphylaxis in a jungle environment to diabetes at altitude and numerous altitude related papers, as well as medical ethics on expedition.

A font of wisdom and experienced expedition medic, excellent lecturer, whose enthusiasm is infectious, Suzy is our Course Director for the Advanced Wilderness Life Support Course.





## Phil Keating FRGS:

A very well-known Pre-Hospital Care educator, Off Shore Medic and Dive Medic, PHTLS and ATACC instructor, Phil Keating is highly regarded as a remote area safety operator by everyone who has worked with him or been trained by him. Recently returned from Antarctica where he was the medic responsible for a team of scientists, Phil served as Section Commander and Medic in a tier 1 Transport Regiment, responsible for pre-hospital care in remote locations on exercises and live ops across Europe and further afield, including Operation Granby (First Gulf War).

Phil also worked as a hyperbaric medical technician at the Northwest Emergency Recompression Unit treating sick divers and other elective patients. During his time at the unit, Phil also taught on DMT and ALS courses. He has taught and assessed authorised firearms officers in Merseyside and North Wales on a bespoke military version of the PHTLS course. Phil part wrote the IEC course and syllabus, and has delivered the course to over 15 of the countries fire and rescue services, including Manchester, Heathrow, and Gatwick Airport Fire Services. Following this contract Phil was engaged as a Senior Marine Engineer / Diver Medic on various marine civil engineering projects throughout the UK. Phil has attended many incidents throughout Europe as part of a medical rescue team, including earthquakes in Greece / Macedonia and the Indonesian Tsunami. He has trained earthquake rescue teams in Greece on crush injury and rescue protocols. Phil then took up the role of Project Manager / Dive Engineer for a commercial diving Company, heading up the offshore emergency response team. He has also worked as team leader of the offshore emergency response team for the largest renewable energy project in Europe off the Welsh coast, responsible for all rope, confined space and swift-water rescues including medical intervention and evacuation.

Phil was awarded a Marine medal for gallantry from the Liverpool Shipwreck and Humane Society for a rescue of a casualty from a submerged car. Other recipients of this rarely awarded prestigious medal are the Captain of the Carpathia, the vessel that went to the aid of the Titanic.

He is a qualified rope rescue operator and supervisor and also teaches these courses, along with the full suite of GWO courses required for offshore wind projects, including sea survival, safe work at height and rescue and an approved instructor for delivering City and Guilds confined space courses. Having worked extensively in the medical rope rescue field off shore, Phil has carried out extensive research into suspension trauma and crush injuries and made various presentations at conferences throughout the country.

Phil has recently been appointed as Trauma Lead for the UK Rescue Organisation (think Fire Brigade extricating people from vehicles) and delivers medical training for a number of emergency and rescue services.

Phil was editor for a number of subjects in the new UK localised 9<sup>th</sup> Edition Pre-Hospital Trauma Life Support course, including Lightning, Drowning, Altitude and Disaster Management



Matthew Davies:

Matthew is a Fellow of the Royal Geographical Society and certified Security and Risk Management Consultant having studied this at the Cabinet Office Emergency Planning Office in York. He has been involved in safety training for those travelling overseas for over 25 years, including delivering Remote Area and Wilderness first aid training both in the UK and overseas – as far away as Canada and China. He has trained adventure travellers, exploration geologists, NGO's teachers and field workers in subjects including travel safety, personal safety, risk management, travel risk management, remote area first aid, medical and survival related subjects.

Matthew was one of the authors of BS:8848, the British Standard for safety on overseas activities, visits, expeditions and fieldwork.

An instructor for the Royal Geographical Society's Off-Site Safety Management course since 2005, he holds various instructor qualifications including water safety, first aid, risk management, Safeguarding and Lost Person Behaviour amongst others. He has travelled widely, led expeditions to desert and arctic environments, has studied Travel Health and Expedition Medicine at Liverpool School of Tropical Medicine (and has subsequently lectured on the course for many years), has worked as training officer for a Search and Rescue team, is Swiftwater rescue qualified and has trained in and taught wilderness first aid for many years. Search Technician, Search Manager and Search Operations qualified.

Matthew has a strong interest in Remote Area and Wilderness Medicine and has acted as expedition medic on expeditions overseas. He has undertaken high level wilderness and travel health qualifications and was trained in Altitude Medicine and use of Portable Altitude Chambers by none other than the co-inventor of the PAC bag, Dr, Jim Duff.

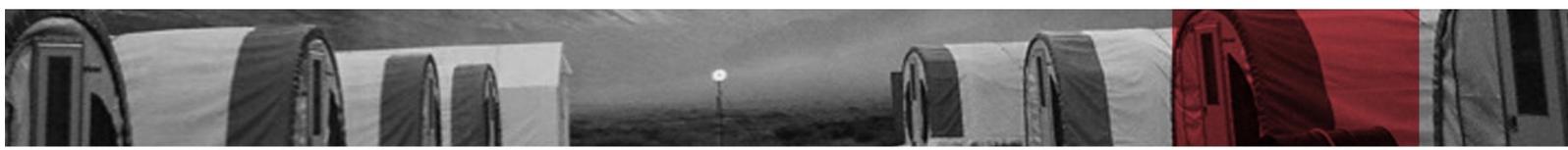
A specialist in travel related security and travel risk management and certified Duty of Care Practitioner holding specialist IOSH qualifications, he also holds GCHQ certifications in cyber and mobile device security.

Matthew has also been trained in desktop exercise design and testing/validation at the Cabinet Office Emergency Planning Office.

Matthew also spent nearly 20 years as a lawyer in private practice, where he successfully defended remote area operators in leading international "Duty of Care" cases. He was the lead Partner at an international law firm heading up the outdoor activity, adventure travel and expedition sectors team, acting for those who suffered disasters in remote areas. Matthew acted for many of the leading remote area operators and expedition companies, as well as advising and consulting for exploration companies internationally. He has significant experience in dealing with disasters, from training clients, responding as part of a crisis response team, dealing with the media in the aftermath of incidents, advising clients and handling cases through high profile remote area related coroners inquests to the litigation that ensues. Matthew was recognised by peers, clients and legal directories as a leader in his field.

He has delivered training for many of the Travel sector and outdoor governing bodies from MLTA, BMC, ABTA to name a few. He has also lectured to the mineral exploration sector and had articles published in both outdoor and exploration sector publications. Matthew also has many years training clients in legal procedure and courtroom skills.

Matthew has completed and is a very long standing instructor for the Royal Geographical Society Off Site Safety Management qualification.





## Next Steps:

Read the booking pack in its entirety including the booking terms and conditions, complete the booking form. No need to print out the whole document. The booking page can be completed electronically and emailed to us on **info@R2Rinternational.com**

We will then consider your booking form and will issue an invoice to successful applicants. Once we have issued our invoice to you, a contract will be in place.

You may wish to consider taking out insurance to cover yourself against the possibility of you being unable to attend the course at the last minute through illness or some other cause, as our terms and conditions will still take effect.

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Remote Area Risk International is a trading name of Remote Risk International Limited, a Limited Company registered in England and Wales with Company Number 10468816.

Registered office: Remote Risk International Limited trading as Remote Area Risk International c/o Wainwrights Accountants, Thursby House, 1 Thursby Road, Bromborough, UK, CH63 3PW  
Terms and Conditions apply to all of our services.



## Terms and Conditions of Business

Your Contract is with Remote Risk International Limited trading as Remote Area International (R2Ri), a Company registered with Company Number 10468816 whose Registered Office is Thursby House, 1 Thursby Road, Bromborough, Wirral, CH62 3PW.

Terms and Conditions: 3 June 2018.

The following definitions apply:

**Acceptance:** a contract is only formed when an offer has been made by the Client, by way of a booking form, to purchase training services from the Supplier and the Supplier issues a confirmatory invoice. No contract exists until the confirmatory invoice is issued and sent to the Client by the Supplier.

**Agreement:** the offer and Acceptance of the Training Services as comprised in the Client Letter and these Terms and Conditions.

**Booking:** submission of completed Form(s) or written training request by the Client to the Supplier together with the Deposit (if indicated as being necessary by the Supplier in advance of a confirmation invoice being issued). A Booking shall not be deemed effective and a contract will not be formed until the Client is sent a confirmatory Invoice by the Supplier.

**Booking Form:** the booking form enclosed with the Booking Pack which details the particular training Services the Client wishes to book.

**Business Day:** a day (other than a Saturday, Sunday or public holiday) when the banks in London are open for business.

**Charges:** the charges payable by the Client for the supply of the Training Services as indicated on the Booking Form.

**Client:** the person or company who purchases the Training Services from the Supplier.

**Client Letter:** the letter or booking pack from the Supplier in response to a Client enquiry which sets out the offer related to the Agreement.

**Conditions:** these Terms and Conditions.

**Delegate:** the person attending a course, whether this person is also the Client or is a person nominated by the Client.

**Deposit:** a percentage of the Charges required by the Supplier from the Client in order to secure a Booking and as detailed in the Client Letter. A deposit is only payable in advance if specified by the Supplier.

**Form(s):** the Booking Form together with any other form(s) that the Client is required to complete and return in order to make a Booking as detailed in the Client Letter.

**Intellectual Property Rights:** all patents, rights to inventions, copyright and related rights, trademarks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, moral rights, rights in confidential information (including know-how and trade secrets).

**Invoice:** the invoice sent to the Client by the Supplier upon receiving a Booking and which requires the Client to pay the balance of the Charges (Charges less any Deposit).

**Privacy and Data Policy:** a document that can be found on our website [www.R2Rinternational.com](http://www.R2Rinternational.com) explaining our approach to data we collect from you in respect of the Training Services you are applying to undertake with us pursuant to this contract. This complies with the EU General Data Protection Regulation.

**Specification:** the description of specification of the Training Services as may be communicated in a course brochure.

**Supplier:** Remote Risk International Limited, Company number: 10468816, trading as Remote Area Risk International and R2Ri.

**Training Materials:** any materials provided by the Supplier pursuant to the provision of the Training Services.

**Training Services:** the provision of the training course or courses by the Supplier together with the supply of any Training Materials, administrative support, or certification services implicit in supplying such courses.

## 1. BASIS OF AGREEMENT

1. The contents of the Client Letter together with these Conditions constitutes an offer by the Client to the Supplier for the Supplier to provide the Training Services and shall be agreed and accepted only when the Supplier issues a confirmatory invoice and sends it to the Client.
2. This agreement shall constitute the entire agreement between the parties to the exclusion of any previous understanding, pre-contractual statement, or custom.

## 2. SUPPLY OF THE TRAINING SERVICES

- 2.1. The Supplier shall supply the Training Services to the Client using all reasonable endeavours to meet the requirements of the Specification.
- 2.2. The Supplier shall have the right to make any changes to the Training Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Training Services.
- 2.3. The Supplier warrants to the Client that the Training Services will be provided using reasonable care and skill.
- 2.4. The Supplier may change any of the lectures forming part of the Training Services and lecturers/trainers as the Supplier sees fit.

### 3. DELEGATES

- 3.1. Delegates are advised that the activities included within our courses can be strenuous. In First Aid and Medical courses, this can include outdoor related activities in inclement weather and lifting, bending and carrying weights over some distance. Delegates warrant that they are physically fit enough to attend the course to undertake these activities. If in doubt, they should seek an opinion of their Doctor. Delegates must not undertake and activities that would cause them injury and should understand that they should refrain from undertaking any activity that they feel uncomfortable with.
- 3.2. Delegates shall conduct themselves properly and act reasonably throughout the provision of the Training Services including following instructions from the Supplier's training staff. The Supplier may exclude a Delegate from attending the Training Services, where, in the opinion of the Supplier's staff (whose decision shall be final) the Delegate is behaving unreasonably or their conduct is unacceptable or their conduct or presence is impacting negatively on the learning experience or safety of other Delegates.
- 3.3. No refund will be payable where a Delegate is removed from the Training Services pursuant to clause 3.2.
- 3.4. Delegates wanting to obtain a Unique Learner Number (ULN) (a 10-digit reference number used alongside and to access the Personal Learning Record (PLR) of anyone over the age of 13 involved in UK education or training) should contact us at least 14 days before the Training Services/Course commences. You will be automatically opting out of obtaining a ULN if you do not contact us. If you do wish to obtain a ULN to use your PLR, we will charge an additional fee of £30.00 per candidate for obtaining this for you.
- 3.5. For delegates wanting to obtain a ULN, the following Privacy Notice Applies: 'The information you supply will be used by the Skills Funding Agency, an Executive Agency of the Department for Business, Innovation and Skills, to issue you with a Unique Learner Number (ULN), and to create your Personal Learning Record. For more information about how your information is processed and shared refer to the Extended Privacy Notice available on Gov.UK.'
- 3.6. Delegates should view our website - [www.R2Rinternational.com](http://www.R2Rinternational.com) including the Policies page, so that they are aware of our relevant Policies, including, not limited to, our Equality, Diversity, Appeals, Reasonable Adjustments, Complaints and Privacy and Data Policy.

#### **4. CHARGES AND PAYMENT**

- 4.1. The Charges for the Training Services are as set out in the Booking Form or pre contractual booking pack or correspondence sent by the Supplier to the Client.
- 4.2. Any deposit stipulated as being payable in advance must be paid immediately upon receipt of a confirmatory Invoice from the Supplier.
- 4.3. The balance of the Charges as detailed in the Invoice is payable no less than 14 days from receipt of the invoice from the Client.
- 4.4. Where the Client fails to comply with clause 4.3 above, the Supplier reserves the right, at its absolute discretion, to treat such a failure as cancellation and forfeit the Deposit.
- 4.5. The Client shall inform the Supplier immediately if no Invoice has been received within 10 business days of making a Booking.

#### **5. CANCELLATION AND AMENDMENTS**

- 5.1. If the Client cancels the Training Services, the following fees shall be due:

<b>Notice Given Prior to Course Start Date</b>	<b>Charge Due</b>
90 business days or more	No charge
60 business days or less	50% of total Training Services fee
30 business days or less	100% of total Training Services fee

- 5.2. The Supplier also reserves the right to charge for non-recoverable costs including, but not limited to accommodation and travel costs where applicable in addition to the above cancellation charges.

5.3. A suitable substitute Delegate may be provided at not costs where the Supplier is informed of this fact at least two Business Days prior to the start of the course and meets all the necessary requirements to participate in the course.

5.4. A Client wishing to transfer a Booking to a different course date must provide written notice of this no less than 30 business days prior to the start of the course. The Supplier will then use all reasonable endeavours to accommodate such a transfer but cannot guarantee that the alternative date(s) requested will be available.

5.5. The Supplier reserves the right, at its absolute discretion, to treat any transfer request not compliant with the notice requirements of clause 5.4 as a cancellation of the original booking.

5.6. Notification of any cancellation or transfer must be made in accordance with clause 11.2 below.

5.7. The Supplier reserves the right to:

5.7.1. Amend the location at which the course is to be conducted where notice of such a change is given at least 3 Business Days before the course start date and the new location is within 30 miles of the original location; and/or,

5.7.2. Amend the course date or offer a place on a different course where notice of such a change is given in writing at least 10 Business Days before the original course start date;

without in any way incurring any liability for any loss, damages or costs incurred by the Client, a Delegate, or any third party.

5.8. Clause 5.7.2 does not affect the Client's right to a refund.

## **6. INTELLECTUAL PROPERTY RIGHTS**

6.1. All Training Materials as may be issued prior, during, or subsequent to the Training Services remain the property of the Supplier and cannot be used, transmitted or copied without its prior permission.

6.2. The Client permits the Supplier to use its name and logo in advertising and testimonials.

- 6.3. The Client permits the Supplier to take photographic and video images of the Client and Delegates during the delivery of Training Services and permits the Supplier to use those images for promotional purposes.
- 6.4. The Client and delegates permit the Supplier to use any written feedback or testimonials for marketing purposes including permitting editing where necessary so long as the editing does not make the testimonial misleading.
- 6.5. The Client will not and the Delegates will not take any photographs or videos during the course. The intellectual property in any such photographs or images will belong to the Supplier.

## **7. DATA PROTECTION**

- 7.1. The Client is directed to our Privacy and Data Protection Policy which can be viewed on our website [www.R2Rinternational.com](http://www.R2Rinternational.com) and is incorporated into this contract by reference. Any data provided under this contract is subject to our Privacy and Data Protection Policy.
- 7.2. The Client consents to the Supplier holding and processing data relating to him for legal, personnel, administrative and management purposes and in particular to the processing of any sensitive personal data relating to the Client's physical or mental health or condition, provided by the Client at our request, in order to determine suitability for and to allow us to make reasonable adjustments to support the Client to undergo Training Services with us and;
- 7.3. The Client consents to the Supplier making such information, excluding sensitive personal data, available to any of its subsidiaries, holding companies from time to time and any subsidiary of any holding Company from time to time ("the Group") and to any advisers, regulatory authorities, governmental or quasi governmental organisations and potential purchasers of the Client or the Group or any part of its business.
- 7.4. The Client consents to the Supplier and the Group retaining such data as is sufficient to allow them to contact the Client from time to time to offer such goods and services as may reasonably be of interest to the Client and such contact not being unreasonable in its occurrence and nature. This clause 7.3 does not remove the right of the Client to inform the Supplier or the Group at any time that it does not wish its data to be used in this way, such notice to be provided to the Supplier in writing.

7.5. The Client consents to the transfer of such business information to the Supplier's and any of the Group's business contacts outside the European Economic Area in order to further their business interests.

7.6. For the purposes of this clause 7, "Client" shall also be read as "Delegate" and is shall be the responsibility of the Client where he or it is not also the Delegate to gain the consent of the Delegate to this clause 7 or otherwise inform the Supplier in writing that such consent is not forthcoming.

## **8. LIMITATION OF LIABILITY: THE CLIENT'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE**

8.1. Nothing in these Conditions shall limit or exclude the Supplier's liability for:

8.1.1. death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;

8.1.2. fraud or fraudulent misrepresentation; or

8.1.3. breach of the terms implied by section 2 of the Supply of Goods and Training Services Act 1982 (title and quiet possession).

8.2. Subject to clause 8.1:

8.2.1. the Supplier shall under no circumstances whatever be liable to the Client, Delegate or any third party, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit or any indirect or consequential loss, including but not limited to travel costs, accommodation, staff costs and loss of profit or productivity arising under or in connection with the contract; and

8.2.2. the Supplier's total liability to the Client, Delegate, or any third party in respect of all other losses arising under or in connection with the Agreement, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the amount of the course cost.

8.3. Except as set out in these Conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Agreement.

8.4. This clause 8 shall survive termination of the Agreement.

## **9. TERMINATION**

9.1. Without limiting its other rights or remedies, each party may terminate the Agreement with immediate effect by giving written notice to the other party if:

9.1.1. the other party commits a material breach of the Agreement and (if such a breach is remediable) fails to remedy that breach within 7 days of that party being notified in writing of the breach;

9.1.2. the other party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due;

9.1.3. the other party suspends or ceases, or threatens to suspend or cease, to carry on all or a substantial part of its business.

9.2. Without Agreement with immediate effect by giving written notice to the Client if the Client fails to pay any amount due under this Agreement on the due date for payment.

9.3. Without limiting its other rights or remedies, each party shall have the right to terminate the Agreement by giving the other party 30 days' written notice.

9.4. Without limiting its other rights or remedies, the Supplier shall have the right to suspend provision of the Training Services under the Agreement or any other Agreement between the Client and the Supplier if the Client fails to pay any amount due under this Agreement on the due date for payment.

## **10. CONSEQUENCES OF TERMINATION**

On termination of the Agreement for any reason:

10.1. the Client shall return any Training Materials issues which have not been fully paid for;

10.2. the accrued rights, remedies, obligations and liabilities of the parties as at expiry or termination shall not be affected, including the right to claim damages in respect of

any breach of the Agreement which existed at or before the date of termination or expiry; and

10.3.clauses which expressly or by implication have effect after the termination shall continue in full force and effect.

## **11. GENERAL**

11.1.Assignment and subcontracting: The Supplier may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights under the Agreement and may subcontract or delegate in any manner any or all of its obligations under the Agreement to any third party or agent.

11.2.Notices:

11.2.1.Any notice or other communication required to be given to a party under or in connection with this Agreement shall be in writing and shall be delivered to the other party personally or sent by prepaid first-class post, recorded delivery or by commercial courier, at its registered office (if a company) or (in any other case) its principal place of business or residential address.

11.2.2.In calculating the applicable number of Business Days for any notice given under any provision of clause 5 above, such days shall commence with the next Business Day after the day upon which notice was delivered or sent in accordance with clause 11.2.1 above and run until the Business Day before the day upon which the Training Services was due to have started, inclusive.

11.3.Force Majeure:

11.3.1.For the purposes of this Agreement, Force Majeure Event means an event beyond the reasonable control of the Supplier including but not limited to strikes, IT failure, transport failure, lock-outs or other industrial disputes (whether involving the workforce of the Supplier or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.

11.3.2.The Supplier shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this Agreement as a result of a Force Majeure event.

11.3.3.If the Force Majeure event prevents the Supplier from providing any of the Training Services for more than 12 weeks, the Supplier shall, without limiting its other rights or remedies, have the right to terminate this Agreement immediately by giving written notice to the Customer.

11.4.No partnership: Nothing in the Agreement is intended to, or shall be deemed to, constitute a partnership or joint venture of any kind between any of the parties, nor constitute any party the agent of another party for any purpose. No party shall have authority to act as agent for, or to bind, the other party in any way.

11.5.Third parties: A person who is not a party to the Agreement shall not have any rights under or in connection with it.

11.6.Variation: Except as set out in these Conditions, any variation, including the introduction of any additional terms and conditions, to the Agreement, shall only be binding when agreed in writing and signed by the Supplier.

11.7.Waiver:

11.7.1.A waiver of any right under the Agreement is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy under the Agreement or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

11.7.2.Unless specifically provided otherwise, rights arising under the Agreement are cumulative and do not exclude rights provided by law.

11.8.Severance:

11.8.1.If a court or any other competent authority finds that any provision of the Agreement (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed deleted, and the validity and enforceability of the other provisions of the Agreement shall not be affected.

11.8.2.If any invalid, unenforceable or illegal provision of the Agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

## **12. GOVERNING LAW AND JURISDICTION**

This Agreement, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.



## BOOKING FORM

I WOULD LIKE TO APPLY FOR A PLACE ON THE FOLLOWING COURSE:

DATES

VENUE

NAME  DOB:

ADDRESS

EMAIL

PHONE:  MOBILE

ALLERGIES

PHOBIAS

MEDICAL ISSUES/MEDICATIONS/ INJURIES THAT MAY IMPACT YOU WHILST ON THE COURSE

OCCUPATION

REASON FOR INTEREST IN THE COURSE

PREVIOUS RELATED EXPERIENCE

NEXT OF KIN (WHO WILL BE AVAILABLE DURING COURSE)

NOK CONTACT DETAILS

I HAVE READ, UNDERSTOOD AND AGREE TO THE TERMS AND CONDITIONS.

I CONSENT TO AND AUTHORISE R2RI TO HOLD MY PERSONAL DATA INCLUDING SENSITIVE PERSONAL DATA AND TO USE IT TO PROCESS MY COURSE APPLICATION AND POST COURSE CONTACT AND CERTIFICATION. I CONSENT TO AND AUTHORISE R2RI TO SHARE SUCH OF MY DETAILS WITH ANY THIRD PARTY NECESSARY TO SECURE CERTIFICATION FOR THE TRAINING I HAVE APPLIED TO ATTEND.

I CONSENT TO AND AUTHORISE R2RI TO RETAIN MY DATA FOR THE PURPOSES OF SENDING ME MARKETING MATERIAL, SPECIAL OFFERS AND DISCOUNTS IN FUTURE.

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PLEASE SEND THIS COURSE APPLICATION FORM BY EMAIL TO [INFO@R2RINTERNATIONAL.COM](mailto:INFO@R2RINTERNATIONAL.COM)

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**R<sup>2</sup>Ri** Remote  
Area Risk  
International

VISIT ONLINE || [WWW.R2RINTERNATIONAL.COM](http://WWW.R2RINTERNATIONAL.COM)

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TERMS AND CONDITIONS APPLY TO ALL OF OUR SERVICES.



EDUCATION, IMPLEMENTATION AND SUPPORT  
FOR REMOTE AREA SAFETY AND DUTY OF CARE  
PRACTICES GLOBALLY

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